

GULFLANDER



Gulflander Part 1

About the train
and how to book a trip

Gulflander



Easy English

Blue words



Some words in this book are **blue**.

We write what the blue words mean.

Help with this book



You can get someone to help you

- understand this book

- find more information.

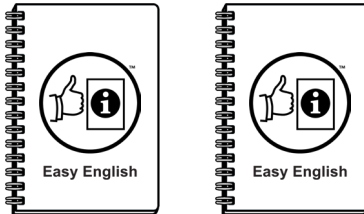


Contact information is at the end of this book.



About this book

This book is from the team at Gulflander.



We have **2** books about our **Gulflander** tourism service.



This book is about

- our Gulflander trips
- how to book a trip.



You should read this book **before** you read our other Easy English book.



Our other book is called **Gulflander Part 2 Getting ready for your trip and travelling on the train.**



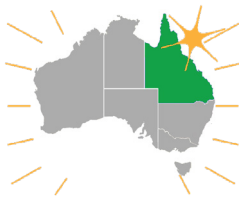
There is a web link for Part 2 at the end of this book.

The Gulflander train



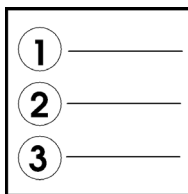
The Gulflander train line is

- more than 1 hundred years old
- **heritage listed.**

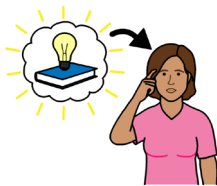


Heritage listed means special to our history.

The Gulflander train can go all the way from **Normanton** to **Croydon**.



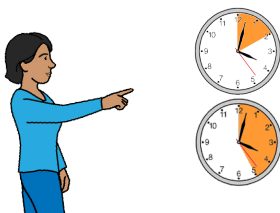
There are 3 different train trips.



You will learn about local history.

You can choose a trip that

- is short or long
- happens on a day and time that you like.

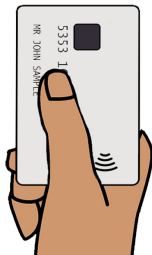




You can go to our website to see photos of the train and Normanton station.



Website gulflander.com.au/pages/tour-our-train.aspx



You can go to our website to see what the trips cost.

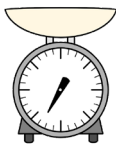


Website gulflander.com.au/pages/fares-and-timetables.aspx



You can go to our website to see our rules about

- what you can bring on the train



- how heavy the things you bring can be.



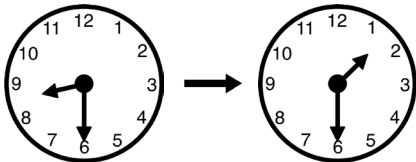
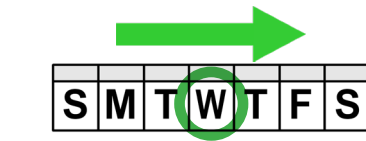
Website gulflander.com.au/pages/luggage-policy.aspx



1 Gulflander classic experience

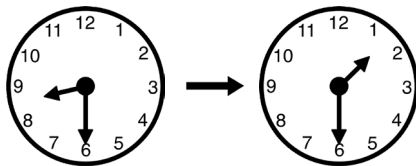
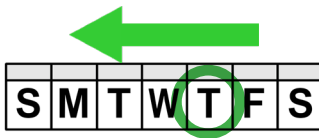
On **Wednesdays** the train goes from

- **Normanton** station to **Croydon** station



- 8.30 am to 1.30 pm, for **5 hours**.

On **Thursdays** the train goes back from **Croydon** station to **Normanton** station.

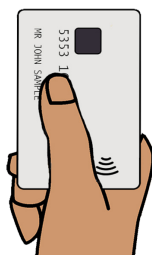


This return trip runs from 8.30 am to 1.30 pm, for **5 hours**.

The train stops at **Blackbull** station for 30 minutes.



You can get off at Blackbull to have morning tea.



If you want to buy morning tea you can pay when you book your trip.



There is **no** platform at Blackbull station.

When you get off the train the ground is gravel and dirt.



There are

- public toilets



- chairs and tables to use for morning tea.

2 Critters Camp excursion

This trip

- goes from **Normanton** station to **Critters Camp** station



and

- comes back to **Normanton** station.

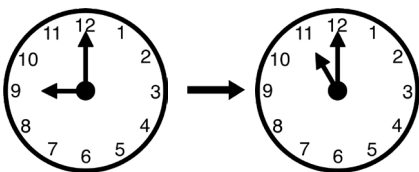


You do **not** get off at Critters Camp station.



The trip runs

- outside of the wet season



- from 9 am to 11 am, for **2 hours**.

You can go to our website to see what days the trip runs.



Website gulflander.com.au/pages/fares-and-timetables.aspx

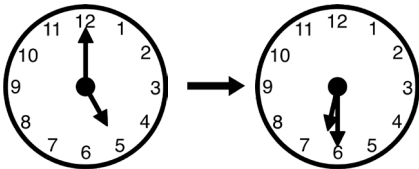
3 Croydon Golden Sunset tour

This trip

- goes from **Croydon** station to **Golden Gate** station

and

- comes back to **Croydon** station.



The trip goes from 5 pm to 6.30 pm, for **1 hour and 30 minutes**.



The trip happens on Wednesdays outside of the wet season.

You can go to our website to see what dates the Golden Sunset tour runs.



Website gulflander.com.au/pages/fares-and-timetables.aspx

When the train stops at Golden Gate station everyone gets off to



- have dinner outside
- watch the sunset.

At Golden Gate station



- the ground is gravel and dirt
- there is **no** platform



- there are **no** toilets.



There are seats to use for dinner.

How to book your trip

Phone us



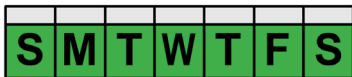
If you are calling in Australia

Call 1800 577 245



If you are calling outside of Australia

Call +61 7 4231 9045



Every day 7 am to 4.30 pm Queensland time.



We are **closed** on 25 December, Christmas Day.



If you need any help to use the train please talk to us when you book your trip.

Fill in the form on our website



Website gulflander.com.au/pages/securebookingenquiry.aspx



After you fill in the form we will contact you with details.

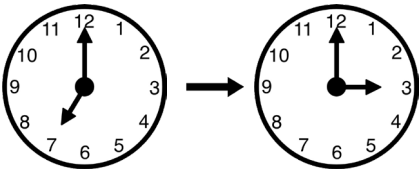


Visit us at Normanton station

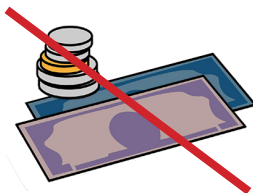
Address

Matilda Street

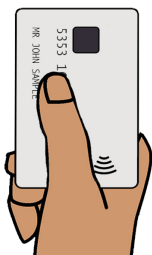
Normanton



Open every day 7 am to 3 pm.

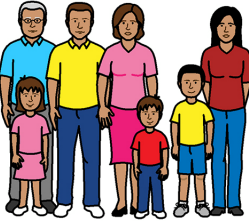


You **cannot** pay with cash at the station.



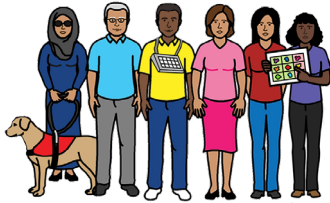
You can pay with a credit or debit card.

If you travel with a carer



A **carer** can be

- a family member or friend
- a paid support worker.



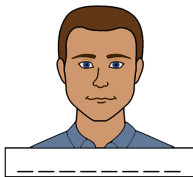
A carer can travel with you for free if you have

- a disability

and

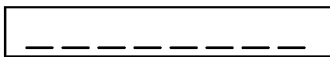


- a **Companion Card** or a similar card from another country.



When you book your trip we will ask you

- the name of the carer



- the type of Companion Card and card number
- if you need any other help when you travel.

If you travel with an assistance animal



Assistance animal means an animal that is trained to support people with disability.

For example, guide dogs.

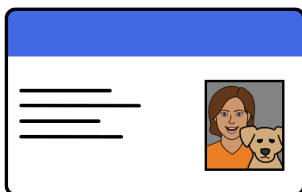
You should read our rules for assistance animals on our website.



Website gulflander.com.au/pages/assistance-animals.aspx

When you book your trip we will ask you

- about the animal, like the type and its name
- what type of assistance animal pass you have
- what the expiry date is on the pass.



After you book your trip



You can read our other Easy English book about the Gulflander on the Queensland Rail Travel website.



Our other book is called **Gulflander Part 2 Getting ready for your trip and travelling on the train.**



Website gulflander.com.au/accessibletravel

More information



For more information contact the team at Gulflander.

Phone us



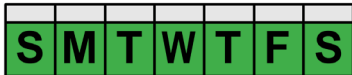
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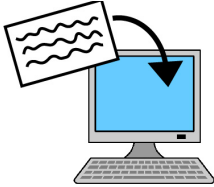


We are **closed** on 25 December, Christmas Day.

Contact us online



Website gulflander.com.au



Email gulflander@qr.com.au



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Website gulflander.com.au/accessibletravel

If you need help with English



Use the free Translating and Interpreting Service or TIS to make a phone call.

You can call the TIS in your language.



Call 131 450

Give the TIS officer the phone number you want to call.

If you need help to speak or listen



Use the National Relay Service to make a phone call.

You must sign up to the service first.



Website accesshub.gov.au/nrs-helpdesk



Call 1800 555 660

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